WIDEX ZEN THERAPY

Introduction
WIDEX TINNITUS COUNSELLING
WHAT IS WIDEX ZEN THERAPY?

Widex Zen Therapy provides systematic guidelines for tinnitus management by hearing care professionals, using Widex hearing aids equipped with Zen technology. Widex Zen Therapy is unique because it is an integrated programme addressing all three dimensions of tinnitus distress: the auditory aspects, attention and emotion.

Widex Zen Therapy includes various components that can be combined, depending on the needs of the individual tinnitus sufferer. People with tinnitus who have minimal or no negative reactions may not require all the components of Widex Zen Therapy.

The Widex Zen Therapy overview condenses the critical elements of the Widex Zen Therapy into a user-friendly guide. Together with this overview, Widex has developed a range of different elements and useful tools dedicated to client care.
INTAKE PROCESS

Learning about the person with tinnitus

Before you begin to incorporate the components of Widex Zen Therapy, you need to understand the history, needs, fears and expectations of the person with tinnitus, so that you can individualise the therapy. The first step in this process is to administer the intake questionnaires and perform an audiogram.

<table>
<thead>
<tr>
<th>ASSESSMENT PROCESS</th>
<th>DESCRIPTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>WZT Intake Questionnaire</td>
<td>Collects information on:</td>
</tr>
<tr>
<td></td>
<td>• Tinnitus &amp; medical history</td>
</tr>
<tr>
<td></td>
<td>• Previous treatments</td>
</tr>
<tr>
<td></td>
<td>• Lifestyle</td>
</tr>
<tr>
<td></td>
<td>• Reaction to tinnitus</td>
</tr>
</tbody>
</table>

Subjective Tinnitus Scales

• Tinnitus Functional Index (TFI)
• Tinnitus Reaction Questionnaire (TRQ)
• Tinnitus Handicap Inventory (THI)
• Tinnitus Handicap Questionnaire (THQ)

Designed to:

• Establish a baseline score
• Identify how tinnitus is affecting the person’s quality of life
• Track progress

Audiological Evaluation

Measures:

• Audiometry
• Potential causes of tinnitus

Initial Interview

Dialogue with patient, to ensure that you have all of the information you need to create a treatment plan.
Tinnitus disturbance level pyramid
Guideline for components to incorporate into the individualized WZT based on the total subjective scale scores. Always make sure to judge not only by the total score, but review the individual answers to individual questions and sub-scales.

Level 5: catastrophic tinnitus reaction with or without hearing loss;
Instructional and adjustment based counseling, cognitive behavioral intervention, amplification (when hearing loss exists), avoidance of silence, Zen all day, relaxation exercises 2-3 times a day.

Level 4: severe negative tinnitus reaction;
Instructional and adjustment based counseling, cognitive behavioral intervention, amplification (when hearing loss exists), avoidance of silence, Zen all day, relaxation exercises.

Level 3: moderate negative tinnitus reaction;
Instructional and adjustment based counseling, cognitive behavioral intervention, amplification (when hearing loss exists), avoidance of silence, Zen all day. Relaxation exercises might be useful.

Level 2: mild negative tinnitus reaction;
Instructional and adjustment based counseling, amplification (when hearing loss exists), Zen for quiet environments. Relaxation exercises might be useful.

Level 1: minimal or no negative tinnitus reaction;
Basic counseling about the cause and likely course of tinnitus, amplification (when hearing loss exists). Zen might be useful for quiet environments.
ESTABLISHING A TREATMENT PLAN

On the basis of the individual responses to the intake questionnaire, the subjective scale result and the initial interview, the components and goals of the individual patient’s WZT treatment plan are established.

<table>
<thead>
<tr>
<th>TREATMENT PLAN PROCESS</th>
<th>DESCRIPTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>Establish tinnitus disturbance level from 1-5 as per pyramid</td>
<td>Consider the person’s overall reaction to tinnitus and/or TFI score for classification</td>
</tr>
<tr>
<td>Establish treatment goals</td>
<td>Examples of realistic goals:</td>
</tr>
<tr>
<td></td>
<td>• Decrease tinnitus awareness and/or annoyance</td>
</tr>
<tr>
<td></td>
<td>• Increase sense of control over tinnitus</td>
</tr>
<tr>
<td></td>
<td>• Improve ability to concentrate regardless of tinnitus</td>
</tr>
<tr>
<td></td>
<td>• Improve ability to fall asleep and stay asleep</td>
</tr>
<tr>
<td></td>
<td>• Hear speech and conversation more clearly</td>
</tr>
<tr>
<td></td>
<td>• Decrease anxiety and stress levels and enhance ability to relax</td>
</tr>
<tr>
<td></td>
<td>• Improve overall quality of life</td>
</tr>
<tr>
<td>Create Treatment Plan</td>
<td>• Develop treatment plan utilizing the four categories of Widex Zen Therapy</td>
</tr>
<tr>
<td></td>
<td>• Remember: not every patient will require every component</td>
</tr>
</tbody>
</table>
COMPONENTS
OF WIDEX ZEN THERAPY

Widex Zen Therapy includes various components that can be combined, depending on the needs of the individual tinnitus sufferer.

<table>
<thead>
<tr>
<th>WZT ELEMENT</th>
<th>DESCRIPTION</th>
</tr>
</thead>
</table>
| Simple reassurance and instructional counselling (For tinnitus disturbance pyramid levels 1-5) | Explain that millions of people with tinnitus have habituated to their tinnitus, and so can your patient. Provide appropriate reassurance, based on medical clearance, that tinnitus does not represent a serious illness. Also discuss with your patient:  
  - The basic anatomy and function of the auditory system  
  - The relationship between hearing loss and tinnitus  
  - The vicious cycle of tinnitus and stress  
  - Habituation  
  - Lifestyle modification |
| Adjustment based counselling (For tinnitus disturbance pyramid levels 1-5) | By using both active dialogue and attentive listening, the professional is better able to understand the patient’s perspective. Adjustment based counselling also helps the person to identify and challenge irrational and maladaptive thoughts, beliefs, attitudes or behaviours that might contribute to distress and fear of tinnitus. |
| Amplification (For tinnitus disturbance pyramid levels 1-5 when any hearing loss is present) | Hearing aids alone are often a successful solution in a successful tinnitus management treatment plan. Key elements to consider are:  
  - Widex low compression threshold, to reduce the contrast between silence and tinnitus  
  - Widex broadband frequency response, to ensure sufficient stimulation of the auditory cortex  
  - Widex Sensogram, to establish the most precise and accurate fit at all frequencies |
| **Zen tones and Zen noise**  
(For tinnitus disturbance pyramid levels 1-5) | Zen fractal tones stimulate passive listening, reduce tinnitus awareness, promote relaxation and interrupt the tinnitus-stress cycle. Zen noise can provide additional tinnitus relief.  
• Up to 5 Zen programs available  
• Multiple combinations of Zen tones, Zen noise and amplification  
• Maximum flexibility and control for professional and patient |

| **Relaxation**  
(For tinnitus disturbance pyramid levels 2-5) | These activities address issues of concentration, stress relief, sleep disruption and overall quality of life.  
• Progressive muscle exercises  
• Breathing exercises  
• Guided imagery  
• Sleep strategies |

| **Cognitive Behavioural Intervention (CBI)**  
(levels 3-5) | • Identify unwanted thoughts and behaviours hindering natural habituation and replace them with alternative thoughts and behaviours.  
• Best implemented when combined with strategies to enhance your patient’s ability to relax and reduce stress. |
The need for follow-up services is typically greater for people with tinnitus than for people with hearing loss alone. The follow-up sessions are used to assess progress, and to change the treatment components if necessary.

<table>
<thead>
<tr>
<th>PROCESS</th>
<th>DESCRIPTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>Suggested follow-up schedule</td>
<td>2 weeks, 1 month, 3 months, 6 months, 1 year.</td>
</tr>
</tbody>
</table>
| Verification             | • Repeat THI, TFI and/or TRQ periodically to track progress.  
                          | • Focus on evidence of progress towards goals, reminding the patient that this is a process and will take time. |

You can obtain more information about Widex Zen Therapy, the use of Widex hearing aids and ZEN technology, as well as articles describing the theoretical background and evidence on the use of Zen as a tinnitus management tool in a variety of different elements. Widex has also developed a series of tools that can help you in the clinic, or can be handed out to people with tinnitus.

Please contact your local Widex sales representative to find out what is available in your market.
By choosing Widex hearing aids, you are choosing products from a company that has been WindMade certified. WindMade is the first global consumer label identifying companies that use wind power.

A medical consultation is always recommended to rule out any significant medical conditions. The following red flags indicate a need for immediate referral, preferably to an otolaryngologist:

- sudden hearing loss
- unexplained unilateral hearing loss
- pulsatile tinnitus
- tinnitus accompanied by dizziness or vertigo
- tinnitus with conductive hearing loss previously not diagnosed
- depression, anxiety, or uncontrolled and extreme stress