The remote control and any other parts shown in these user’s instructions may not look the same as the one(s) you have. We furthermore reserve the right to make any changes considered necessary.

Hearing aids and their accessories should not be disposed of with normal household waste. Please consult your national Widex distributor for advice on how to dispose of your hearing aid.
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## Your new remote control

We hope you will be pleased with your Widex hearing aid remote control. These user’s instructions explain how your remote control should be operated and we recommend that you read the entire booklet to get full satisfaction from your new remote control.

The remote control gives simple access to hearing aid functions for those who have difficulty operating the controls of BTEs and ITEs, or for second parties (partners, healthcare workers and care-givers) who might be responsible for hearing aid use.

The remote control is pre-programmed during your fitting so it can function as best as possible in different situations.
Your remote control is an accessory for your hearing aid. You can easily operate your hearing aid without the remote control; it is just an alternative way of operating your hearing aid. The advantages of a Widex remote control are:

- Unlike the buttons on your hearing aid when it is placed in/on the ear, you can easily see the keys on the remote control.
- The larger keys on the remote control are easier to manipulate than the small buttons on the hearing aid.
- The remote control enables you to operate your hearing aid discreetly, e.g. from your pocket or handbag.
- You can adjust the volume and choose programs for hearing aids without volume and program buttons.
- You can operate the right and the left hearing aid separately.

Your remote control is a small computer that contains data for different hearing aid settings. It also contains a radio transmitter which sends messages to the hearing aid. The remote control and hearing aid do not need to be in view of each other. The operating range is approximately 3 feet.
1. **Volume control.** The [+] and [-] keys are used for volume adjustment.

2. **Program selection.** The [▲] and [▼] keys are used for program selection. Your RC4-2 can operate a maximum of five programs and the Zen+ program.

3. **On function.** The [(•)] key is used to turn on the remote control. The [(•)] key also sets the remote control to the initial setting, P1 V9, or switches between R (right hearing aid) and L (left hearing aid) if you have two hearing aids.

4. **Display.** This shows the currently selected program (P), volume (V), the remote control’s battery level, alarm and right/left (R/L). The numbers in the left side of the display show the settings for your left hearing aid, and the numbers in the right side of the display show the settings for your right hearing aid.

5. **Transparent key guard** with holes for the keys. With the cover closed, the risk of accidental keypresses is reduced. The key guard can be flipped open to make the remote control easier to hold. The keys are then higher and easier to feel.

6. **Battery cover.**
The battery

Battery type
The recommended battery type for your RC4-2 remote control is:

Lithium CR 2032
Your RC4-2 uses two CR2032 batteries.

To obtain replacement batteries, please consult your hearing care professional. Please note the expiration date and the recommendations regarding disposal of used batteries on the battery pack. The battery life will depend on how much you use your remote control.

Inserting the batteries
The plus (+) sign on the batteries for your RC4-2 must face upwards when placed in the battery compartment.

Changing the batteries
Always change both batteries at the same time.

When the battery is nearly exhausted, the symbol will be continuously displayed. If the symbol is only briefly displayed, you need not change the batteries.
Switching the RC4-2 on

The RC4-2 remote control is switched on by pressing the [(•)] key. By default, the remote control automatically switches off after 30 seconds.

Your hearing care professional can help you select another time-out setting, if required.

When the hearing aid is switched on, you will hear a speech message or a tone to confirm that the remote control is active.

The hearing aid is now set to the same program and at the same volume level that was in use last time the remote control was used.
Explanation of the remote control screen symbols:

<table>
<thead>
<tr>
<th>Symbol</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>P</td>
<td>Program. The numbers after P show the selected program.</td>
</tr>
<tr>
<td>V</td>
<td>Volume (level). The numbers after V show the volume level from 1 (minimum) to 13 (maximum). If 0 is shown after V, then the volume is completely turned off but the hearing aid is not switched off.</td>
</tr>
<tr>
<td>R</td>
<td>Right</td>
</tr>
<tr>
<td>L</td>
<td>Left</td>
</tr>
</tbody>
</table>

**Volume**

**Adjusting the volume**

Each time you adjust the volume you will hear a beep tone.

You turn up the volume by pressing the [+] key.

You turn down the volume by pressing the [–] key.

The volume level appears on the screen. The number after V shows the volume level

- Maximum volume level is 13.
- Minimum volume level is 1.
- 0 means that the volume is turned off completely.
Adjusting the volume if you only have one hearing aid

Press the [●] key. The initial setting, P1 V9, should now be displayed. Use the [+][-] keys to adjust the volume as required. The remote control automatically turns off after approximately 30 seconds.

Adjusting the volume if you have two hearing aids that you want to set to the same level

Press the [●] key. The initial setting, P1 V9, should now be displayed. Use the [+][-] keys to adjust the volume as required. Your choice will then apply to both hearing aids. The remote control automatically turns off after approximately 30 seconds.
Adjusting the volume if you have two hearing aids that you want to set to different levels

You can only set your hearing aids to two different volume levels if your remote control has been programmed with this option.

Press the [(•)] key. The initial setting, P1 V9, should now be displayed. Press the [(•)] key again. Two numbers are now displayed next to V (volume); one for each hearing aid.

The letter R is shown in the lower right corner, indicating that you can now adjust the volume for your right hearing aid using the [+][-] keys.

When this is done and you are ready to adjust the volume for your left hearing aid, press the [(•)] key once. The letter L appears in the lower left corner, indicating that you can now adjust the volume for your left hearing aid using the [+][-] keys. The remote control automatically turns off after approximately 30 seconds.
Mute
You can also use your RC4-2 to mute your hearing aid completely.

Using the mute function if you only have one hearing aid
Press the [(•)] key. The initial setting, P1 V9, should now be displayed. Then press and hold down the [(•)] key while pressing the [-] key. The number 0 is displayed next to V. To turn up the volume again, press the [+] key. This will reset the volume to the initial setting (9).

Using the mute function if you have two hearing aids and want to mute both of them
Press the [(•)] key. The initial setting, P1 V9, should now be displayed. Then press and hold down the [(•)] key while pressing the [-] key. The number 0 is displayed next to V. This value applies to both hearing aids.
Using the mute function if you have two hearing aids and only want to mute one of them
You can only mute just one hearing aid if your remote control has been programmed with this option.

Press the [(•)] key. The initial setting, P1 V9, should now be displayed. Press the [(•)] key again. Two numbers are displayed next to V (volume); one for each hearing aid. The letter R is shown in the lower right corner, indicating that you can now mute your right hearing aid. To do so, hold the [(•)] key down while pressing the [–] key. The number 0 is displayed next to V (volume) for your right hearing aid.

If you want to mute your left hearing aid, press the [(•)] key once. The letter L appears in the lower left corner, indicating that you can now mute your left hearing aid. Hold the [(•)] key down while pressing the [–] key. The number 0 is displayed next to V (volume) for your left hearing aid. The remote control automatically turns off after approximately 30 seconds.
Listening programs

With your RC4-2 remote control, you can access up to five listening programs as well as the Zen+ program. Together with your hearing care professional you should have established which programs are of use to you. If your needs change over time, the combination of listening programs can be changed.

You choose between programs 1-5 with a short press on the [▲] [▼] keys until the desired program is shown in the display. The number after P shows the selected program.

A spoken message will indicate your program choice each time you switch to another program. If you have chosen the tone indication setting instead of a spoken message, the different sounds tell you which program you have chosen:

Program 1: One brief beep
Program 2: Two brief beeps
Program 3: Three brief beeps
Program 4: One long and one brief beep
Program 5: One long and two brief beeps.

Zen+ program: Tone
In these instructions, you and your hearing care professional can make a note of the programs you have chosen.

<table>
<thead>
<tr>
<th>Program</th>
<th>Program name in the hearing aid</th>
<th>Comments</th>
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<tbody>
<tr>
<td>1</td>
<td></td>
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<td>2</td>
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<td>3</td>
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<td>4</td>
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<td>5</td>
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</table>

**Zen+ Program**

You access the Zen+ program with a long press of the [▲] key. The word ‘Zen’ can be heard in the hearing aid if the speech message function is enabled. If the speech message function is not enabled, you will hear a tone.

You have the possibility of up to three different Zen styles in the Zen+ program.

You can choose between Zen styles A, B and C by pressing the [▲] [▼] until the desired Zen style is shown in the display. The letter after P shows which style you have chosen.

Every time you change to a new Zen style, you hear the word ‘Zen’ in the hearing aid (if the speech message function is enabled) or a tone.

You go back to the standard listening program with a long press of the [▲] key.

*Applicable only to hearing aids featuring Zen+*
Selecting a listening program if you only have one hearing aid

Press the [(•)] key. The initial setting, P1 V9, should now be displayed. Select the listening program you wish to apply using the [▲] [▼] keys.

The remote control automatically turns off after approximately 30 seconds.

Selecting a listening program if you have two hearing aids that you want to set to the same program

Press the [(•)] key. The initial setting, P1 V9, should now be displayed. You can now choose a listening program using the [▲] [▼] keys. Your choice will then apply to both of your hearing aids. The remote control automatically turns off after approximately 30 seconds.
Selecting a listening program if you have two hearing aids that you want to set to two different programs
You can only set your hearing aids to two different listening programs if your remote control has been programmed with this option.

Press the [(•)] key. The initial setting, P1 V9, should now be displayed. Press the [(•)] key again. Two numbers are displayed next to P (program); one for each hearing aid. The letter R is shown in the lower right corner, indicating that you can now select a listening program for your right hearing aid using the [▲] [▼] keys.

When this is done and you are ready to set your left hearing aid, press the [(•)] key once. The letter L appears in the lower left corner, indicating that you can now choose a listening program for your left hearing aid using the [▲] [▼] keys. The remote control automatically turns off after approximately 30 seconds.
Important: Please note that if you alternate between using your remote control and the controls on your hearing aid to adjust the volume and select listening programs, the remote control will cancel any adjustments that have been made manually on your hearing aid.

An example: You adjust the volume or select a listening program on the remote control. Then the remote control turns off. If you now change the volume setting and listening program by means of the controls on your hearing aid and turn your remote control back on, the hearing aid will be reset to the settings chosen before the remote control turned off and you changed the settings manually on your hearing aid.

Special situations

The below-mentioned examples are only relevant for you if you have two hearing aids and you have chosen different programs and/or volume levels for them.
**Example** to illustrate what happens when you move one program up (the \[\text{[\textarrow{up}]\]} key):

Example of initial setting:  

![Initial Setting Image]

Result:

![Result Image]

When both L and R are shown in the display, it means that both hearing aids can be adjusted. When you move one program up, the remote control chooses the higher program, together with the volume setting of this program, to apply to both hearing aids.

**Example** to illustrate what happens when you move one program down (the \[\text{[\textarrow{down}]\]} key):

Example of initial setting:  

![Initial Setting Image]

Result:

![Result Image]

When both L and R are shown in the display, it means that both hearing aids can be adjusted. When you move one program down, the remote control chooses the higher program, together with the volume setting of this program, to apply to both hearing aids.
**Example** to illustrate what happens when you turn up the volume (the [+] key):

Example of initial setting:  

![Remote control](image1)

Result:

![Remote control](image2)

If your hearing aids are set to different volume levels and you turn up the volume, the remote control will raise the volume in both hearing aids.

**Example** to illustrate what happens when you turn down the volume (the [–] key):

Example of initial setting:  

![Remote control](image3)

Result:

![Remote control](image4)

If your hearing aids are set to different volume levels and you turn down the volume, the remote control will lower the volume in both hearing aids.
Event log

When the event log is enabled, you can start a 1-minute logging of the sound environment in the hearing aid.

To activate the event log, hold down the [(●)] key while pressing the [▼] key.

The hearing aid will start recording data from the acoustic situation you are in. When you use the event logging function again, your previous recording will be replaced by the new recording.

Alarm

Your RC4-2 remote control may be equipped with an alarm if you have chosen this in consultation with your hearing care professional. You can set the alarm to go off after a given period of time. Here is an example where we set the alarm to go off 2½ hours later.

Press the [(●)] key to turn on the remote control. Press the [(●)] key again and hold it down while pressing [▼]. 0:00 appears in the display.

Use the [+] [-] keys to choose the number of hours, in this example 2, and the [▲] [▼] keys to set the number of minutes, in this example 30. The time 2:30 should now be displayed. Then press [(●)].
A small bell appears in the display. If you want to change the alarm setting, press [(•)]. Then the bell disappears and you can change the setting using the [+] [-] and [▲] [▼] keys. To re-activate the alarm (the small bell), press the [(•)] key. If you want the display to show the program/volume again, press the [(•)] key and hold it down while pressing the [▲] key.

When the alarm starts, the letters AL and the numbers 0:00 will be displayed alternately, and you will hear beeps in your hearing aid. The beeps are repeated approximately every ½ minute and the bell continues to blink until you turn off the alarm.

To turn off the alarm, hold the [(•)] key down.

---

**Caring for your RC4-2**

With proper care, your RC4-2 remote control will give you a long life of reliable service. Here are some things you can do to prolong the life of your remote control:

- Treat your remote control as the valuable object it is: with care. When it is not in use, keep it in a cool, dry location where it cannot be reached by children or pets.
- Do not expose it to extreme temperatures or high humidity.
- Never try to open or repair your remote control yourself.
- Clean the remote control with a soft cloth. Never wash your remote control with water, cleaning solutions or other liquids.
• Do not carry your remote control with you during x-ray, MR scans, CT scans, short-wave diathermy, or similar radiation treatments and never place your remote control in a microwave oven. These are some of the types of radiation that can damage your remote control. Radiation from, for example, room surveillance equipment, burglar alarms and cellular telephones is weaker and will not damage your remote control.

• The RC4-2 remote control is not certified for use in mines or other areas with explosive gases.

Good advice

• Please be sure to keep your remote control and its parts and accessories out of the reach of children, who might place them in their mouths. Also keep batteries out of children’s reach and discard used batteries carefully. Do not change batteries in front of children and do not let them see where you keep your supply.

• Never put a battery in your mouth for any reason as you may risk swallowing it. In case of ingestion, contact your physician and the National Battery Ingestion Hotline at 1-202-625-3333 immediately.
In case of malfunction

Before contacting your hearing care professional, please follow the advice below:

If your RC4-2 does not work, it could be because:
• Nothing happens when you press the keys. Flip open the key guard to facilitate access to the keys.
• The batteries have not been inserted correctly. Remove both batteries and reinsert them.
• The batteries are exhausted. Change the batteries.
• The battery in your hearing aid is exhausted. Change the battery.
• The connection between your hearing aid(s) and remote control is unstable. Turn your hearing aid(s) off and on.

Accessories

The following accessories are available:
• Clip version of the battery cover
• Case for the remote control
• Carrying strap for the clip version of the battery cover
The clip version has a built-in clip for fastening the RC4 to your belt or waistband, and an eye in which you can fasten the carrying strap if you want to carry the RC4 around your neck.

**Changing the battery cover**

If you want to replace the standard battery cover with the clip version, you must also replace the small screw below the battery cover. Once the screw has been removed, you can mount the clip version battery cover using the long screw (see illustration) supplied with this cover.

Mount the battery cover by positioning it as illustrated. Now it is easy to push the cover into place.