USER INSTRUCTIONS
THE WIDEX CLEAR™ 440, 330, 220 SERIES

C4-CIC/C4-CIC-TR/C3-CIC/C3-CIC-TR/
C2-CIC/C2-CIC-TR model
Completely-in-canal
YOUR WIDEX CLEAR™ HEARING AID  
(To be filled out by the hearing care professional)

Vent: □ Short □ Full length □ None

□ CLEAR440
□ CLEAR330
□ CLEAR220

Programs:

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
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</thead>
<tbody>
<tr>
<td>□ Master</td>
<td></td>
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<tr>
<td>□ Music</td>
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<tr>
<td>□ TV</td>
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<tr>
<td>□ Comfort</td>
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<tr>
<td>□ Audibility Extender</td>
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<tr>
<td>□ Phone</td>
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<tr>
<td>□ Zen</td>
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<td>□ Master + Zen</td>
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<tr>
<td>□ Master + Audibility Extender</td>
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<td>□ Master + Phone</td>
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<tr>
<td>□ Zen+</td>
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</table>

_________________________  ___________________
Date                     Your hearing care professional
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THE HEARING AID

1. Microphone opening
2. Battery drawer (on/off function)
3. Nail grip
4. Sound outlet
5. NanoCare wax guard
6. Extraction cord
7. Relief vent (short)
8. Relief vent (full length)

On page 2 of this booklet your hearing care professional can indicate the type of vent used in your hearing aid, if any.

If you need help to identify the serial number (usually six or seven digits) on the product, please contact your hearing care professional.
WARNING
This booklet contains important information and instructions. Please read this booklet carefully before you start using the hearing aid.

NOTE
Your hearing aid and accessories may not look exactly as illustrated in this booklet. We also reserve the right to make any changes considered necessary.
**Intended use**
The hearing aids are intended as air conduction amplification devices to be used in everyday listening environments. The hearing aids may be provided with the Zen program intended to provide a relaxing sound background (i.e. music/noise source) for adults who desire to listen to such a background in quiet.

**Indications for use**
The devices are indicated for individuals with a range of hearing loss severity from minimal (10 dB HL) to moderately severe (76 dB HL) and all hearing loss configurations.

They are to be programmed by licensed hearing care professionals (audiologists, hearing aid specialists, otolaryngologists) who are trained in hearing (re)habilitation.

**Description of device**
The hearing aid uses a proprietary wireless technology, WidexLink, to enable communication between the left and the right hearing aid, as well as between the hearing aids and the DEX accessories.

Your hearing aid may be provided with a listening program called Zen. It makes musical tones (and sometimes a rushing noise) in the background. These sounds are shaped according to your hearing loss.
The hearing aid may be set to produce a signal to indicate the use of certain functions. The signal may be a spoken message or tones. The signal can also be deactivated.

<table>
<thead>
<tr>
<th>Functions</th>
<th>Default settings</th>
<th>Other settings</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adjusting volume via remote control</td>
<td>Tone</td>
<td>Off</td>
</tr>
<tr>
<td>Confirming RC program key use</td>
<td>Clicking sound</td>
<td>Off</td>
</tr>
<tr>
<td>Changing program via remote control</td>
<td>Message</td>
<td>Tones/off</td>
</tr>
<tr>
<td>Starting up the hearing aid</td>
<td>Message</td>
<td>Tone/off</td>
</tr>
<tr>
<td>Warning about low battery</td>
<td>Message</td>
<td>4 tones/off</td>
</tr>
<tr>
<td>Warning about lost partner</td>
<td>Off</td>
<td>Message</td>
</tr>
<tr>
<td>Service reminder</td>
<td>Off</td>
<td>Message</td>
</tr>
</tbody>
</table>

>Note: “Warning about lost partner” can only be made available in CLEAR440 and CLEAR330.
The battery

We recommend **zinc-air batteries**. Use a **size 10** battery for the hearing aid.

To obtain replacement batteries, please consult your hearing care professional. It is important to take note of the expiry date and the recommendations on the battery pack regarding disposal of used batteries.

**Inserting the battery**

Before inserting a new battery into the hearing aid, remember to remove the adhesive tab. Once the tab has been removed, the battery will start functioning after a few seconds.

<table>
<thead>
<tr>
<th>CAUTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>Do not use batteries if there is a sticky residue from the tab or other unwanted substance, as this can cause the hearing aid to malfunction.</td>
</tr>
</tbody>
</table>
Use the nail grip to open the battery drawer. Do not press the battery drawer beyond the open position.

Place the battery in the drawer so that the small plus (+) sign on the battery is visible when you hold the hearing aid as shown.

You can use the battery magnet provided to steer the battery into place.

If the battery drawer does not close easily, the battery is incorrectly inserted.

When changing battery, it is a good idea to hold the hearing aid over a table.
Low battery indication

An acoustic indicator will sound when the battery is nearly exhausted, unless this function has been disabled (see page 7). We recommend that you always have a spare battery with you.

![WARNING]

Never leave an exhausted battery in the hearing aid. Exhausted batteries may leak, damaging the hearing aid.

![WARNING]

Your hearing aid may stop functioning, for instance if the battery is exhausted. You should be aware of this possibility, in particular when you are in traffic or are otherwise dependent on warning signals.
Turning the hearing aid on and off
The battery drawer of the hearing aid also functions as the on/off switch.

Close the battery drawer to turn on the hearing aid. An acoustic indicator will indicate that the hearing aid has been switched on unless this function has been disabled.

Open the battery drawer to turn off the hearing aid.

**NOTE:** Another way to verify that the hearing aid is turned on is to cup it in your hand. If it is on, it will whistle.

Please remember to turn off the hearing aid when it is not in use. Remove the battery if the hearing aid will not be used for several days.
Right/left identification

Your hearing aids will be marked with a red Widex logo for the right ear and a blue logo for the left ear, or they may have a red or a blue shell, respectively. The arrow shows the position of the logo.
Positioning the hearing aid

Close the battery drawer completely.

Hold your hearing aid by the extraction cord with your thumb and forefinger. Slowly guide the hearing aid into your ear canal until you feel resistance.

Let go of the extraction cord and use the tip of your forefinger to gently push the hearing aid into your ear until it rests comfortably in your canal.

To help position the hearing aid properly you could pull the outer ear backwards and upwards with the opposite hand.
If your hearing aid does not fit or sit properly, causing discomfort, irritation, redness or the like, contact your hearing care professional.
Removing the hearing aid

Gently pull the extraction cord with your thumb and forefinger.

If it is difficult, you can try to move the hearing aid carefully from side to side while pulling the extraction cord. It may also help to pull the outer ear backwards and upwards with the opposite hand.
Volume adjustment

The hearing aid volume is adjusted automatically in accordance with your sound environment.

If you have a remote control, you can also adjust the volume manually or mute your hearing aid. Any adjustment of the volume setting will be cancelled when your hearing aid is turned off, or when you change program.

In the default setting, any volume adjustment via the remote control will affect both hearing aids.

To alter the increments in which the volume is increased or decreased, consult your hearing care professional.

If you have a remote control, please also refer to the user instructions for this.

⚠️ WARNING

If the volume in the hearing aid is generally too loud or too weak, or the reproduced sounds are distorted, or if you would like any further information, consult your hearing care professional.
To mute the hearing aid with a remote control:
Keep pressing the volume down key on the remote control until the long beep-tone has sounded. Pressing one of the volume keys briefly will bring back the sound.

Lost partner alarm
(Note: Only applicable if this feature is available and has been activated by your hearing care professional).
If one of your hearing aids falls out of your ear, and/or the battery is exhausted, a tone signal and a spoken message will sound two times in the other hearing aid.
Programs

By default your hearing aid has one program. However, with a remote control a number of additional programs, plus the special Zen program called Zen+ can be made available.

Please also refer to the user instructions for your remote control.

<table>
<thead>
<tr>
<th></th>
<th>Standard</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Music</strong></td>
<td>For listening to music</td>
</tr>
<tr>
<td><strong>TV</strong></td>
<td>For listening to the TV</td>
</tr>
<tr>
<td><strong>Comfort</strong></td>
<td>Attenuates background noise</td>
</tr>
<tr>
<td><strong>Audibility Extender</strong></td>
<td>Makes high-frequency sounds audible</td>
</tr>
<tr>
<td><strong>Phone</strong></td>
<td>For listening to the telephone</td>
</tr>
<tr>
<td><strong>Zen</strong></td>
<td>Generates different kinds of tones or noise</td>
</tr>
<tr>
<td><strong>Compound programs</strong></td>
<td>The Master program in one ear and Zen, Audibility Extender or Phone in the other</td>
</tr>
<tr>
<td><strong>Zen+</strong></td>
<td>Special Zen program with up to three different Zen styles</td>
</tr>
</tbody>
</table>

If your needs change over time, the combination of listening programs can be altered.
Zen program
Your hearing aid may be provided with a unique optional listening program called Zen. It makes musical tones (and sometimes a rushing noise) in the background. The Zen program may be used alone (without amplification) in quiet when you are not required to hear surrounding sounds. Or, it may be used with amplification so that both the surrounding sounds and the generated sounds (fractal tones and noise) are heard together.

⚠️ CAUTION

Use of the different Zen programs may interfere with hearing surrounding sounds including speech. The programs should not be used when hearing such sounds is important. Switch the hearing aid to a non-Zen program in those situations.

⚠️ CAUTION

If you perceive a decrease in loudness, tolerance of sounds, speech not as clear, or worsening tinnitus, contact your hearing care professional.
Benefits
The Zen program may provide a relaxing listening background for some people. When the Zen program is used in a tinnitus management program, its wearer may experience some relief from tinnitus.

Indications for use
The Zen program is intended to provide a relaxing sound background (i.e., music/noise source) for adults who desire to listen to such a background in quiet. It may be used as a sound therapy tool in a tinnitus treatment program that is prescribed by a hearing care professional (audiologists, hearing aid specialists, otolaryngologists) who is trained in tinnitus management.

Directions for use
Because of the unique ways in which Zen is programmed in your hearing aid, please follow the recommendations of your hearing care professionals as to how to use the program, when to use the program and/or how long to use the program.
Switching between the listening programs

If you have a remote control, you can change programs with a simple push of the program key. Each time you change program, an acoustic indicator will sound unless this function has been disabled.

Program 1: Message or one short beep
Program 2: Message or two short beeps
Program 3: Message or three short beeps
Program 4: Message or one long and one short beep
Program 5: Message or one long and two short beeps
Zen+: Message or tone

In the default setting, both your hearing aids will be affected when you change programs.

Zen+

This program is accessed via a long press (more than 1 second) on the remote control program key. A short press then allows you to cycle through the available Zen styles.

You can exit Zen+ by pressing and holding the program key for more than 1 second.
CLEANING

The following cleaning accessories are available for cleaning the hearing aid. Ask your hearing care professional which accessories you need.

1. Brush
2. Cloth
3. Wax removing tool with a short and a long end
4. Long wax removing tool

Contact your hearing care professional if you need additional supplies of cleaning accessories.
The hearing aid

It is very important for the hearing aid’s performance that it is kept free from earwax and dirt.

Clean your hearing aid after use with the soft cloth to keep it dry and clean of earwax or dirt.

**WARNING**

*Never* clean the hearing aid with water or cleaning solutions, as this may cause it to malfunction.

When the hearing aid is not in use, keep it in a warm, dry place with the battery drawer open, to ventilate the hearing aid and allow it to dry.

We recommend that every time you take the hearing aid out of your ear, you inspect the sound outlet, the microphone opening in the battery drawer and the relief vent opening to ensure that no wax or dirt has gathered there.
Below is an example of how the sound outlet, relief vent and microphone opening may be positioned in a hearing aid provided with a short vent and a full length vent, respectively.

1. **Sound outlet**
2. **Relief vent (short)**
3. **Microphone opening**

1. **Sound outlet**
2. **Relief vent (full length, outlet)**
3. **Relief vent (full length, inlet)**
4. **Microphone opening**
The sound outlet

It is important that the sound outlet is not blocked by earwax. If it is blocked, do as follows:

Remove any visible earwax from around the sound outlet with the small brush or cloth. **Do not attempt to clean the wax guard.**

If the sound outlet is still blocked, you should change the wax guard (see pages 28-31).

**WARNING**

If you cannot clean the sound outlet completely, you should contact your hearing care professional. Do not insert anything into the sound outlet, as this could damage the hearing aid.
The relief vent

If earwax has accumulated in and/or around the relief vent opening, do as follows:

**Short vent:**

Clean any earwax from the vent as far as the long end of wax removing tool no. 3 can reach.

- ![Image of short vent](image1)

**Full length vent:**

Clean any earwax from the vent by passing the long wax removing tool (no. 4) all the way through the vent.

- ![Image of full length vent](image2)

---

**WARNING**

It is important for the performance of the hearing aid that the relief vent is never blocked. Make it a habit to clean the vent every day! In rare cases so much earwax can accumulate in the vent that the hearing aid sound is affected. In that case you should see your hearing care professional.
The microphone opening

If dirt or earwax has gathered around the microphone opening on the hearing aid front, do as follows:

Open the battery drawer and remove the battery.

Turn the hearing aid so the open battery drawer is facing downwards.

Guide the short end of wax removing tool no. 3 through the microphone opening on the battery drawer from the inside as illustrated.

⚠️ WARNING

If you suspect that earwax or dirt has migrated through the microphone opening and into the actual microphone inside the hearing aid, contact your hearing care professional. Do not insert anything into the actual microphone.
**NANOCARE™ WAX GUARD**

The NanoCare wax guard helps to protect the hearing aid against earwax. Always use NanoCare wax guards with your hearing aid. Otherwise the warranty for your hearing aid will be void.

The wax guard consists of the following parts:

1. **Holder**
2. **Removal hook**
3. **Wax guard**

![Diagram of wax guard parts](image)

**CAUTION**

The wax guard is disposable and for one-time use only. Do **not** attempt to clean or reuse a wax guard. This could damage your hearing aid and/or cause the wax guard to become dislodged in your ear.
Changing the wax guard

Insert the removal hook into the used wax guard placed in the sound outlet. Pull the wax guard straight out.

1. Vent opening
2. Sound outlet
3. Used wax guard
Turn the holder around so that the new wax guard is in position to be inserted.

Insert the holder into the opening of the sound outlet and gently press the wax guard into the opening.

Then pull the holder straight out.

The new wax guard will automatically detach from the holder. Press the hearing aid gently against a flat surface to ensure that the wax guard remains in place.
Discard the holder with the used wax guard.

The frequency with which the wax guard should be changed varies from one individual to another.

If you have any questions regarding your wax guard, please contact your hearing care professional.

WARNING

If the wax guard fits loosely, discard it and insert another. If the wax guard becomes dislodged from the hearing aid while in the ear canal, please contact your physician. Do not try to remove the wax guard from your ear canal yourself.
ACCESSORIES

A variety of assistive listening devices are available for your hearing aid.

<table>
<thead>
<tr>
<th>Device</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>RC-DEX</td>
<td>remote control</td>
</tr>
<tr>
<td>TV-DEX</td>
<td>for listening to TV and audio</td>
</tr>
<tr>
<td>M-DEX</td>
<td>for mobile phone applications and remote control</td>
</tr>
<tr>
<td>PHONE-DEX</td>
<td>for easy landline use*</td>
</tr>
<tr>
<td>FM+DEX</td>
<td>the FM+DEX is a high-quality streaming device designed specifically for Widex hearing aids</td>
</tr>
</tbody>
</table>

*Available in some countries only*

For help in determining whether you could benefit from a remote control or other accessories, please consult your hearing care professional.
IN CASE OF MALFUNCTION

The following pages contain some quick advice on what to do if your hearing aid stops working or performs unsatisfactorily. If the problems persist, contact your hearing care professional for assistance.

<table>
<thead>
<tr>
<th>Problem</th>
<th>Possible cause</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>The hearing aid is completely silent</td>
<td>The hearing aid is not turned on</td>
<td>Make sure the battery drawer is closed</td>
</tr>
<tr>
<td></td>
<td>The battery does not work</td>
<td>Insert a new battery in the hearing aid battery drawer</td>
</tr>
<tr>
<td></td>
<td>The sound outlet is blocked</td>
<td>See page 25</td>
</tr>
<tr>
<td>The microphone opening is blocked</td>
<td></td>
<td>See page 27</td>
</tr>
<tr>
<td>The hearing aid volume is not powerful enough</td>
<td>The sound outlet is blocked</td>
<td>See page 25</td>
</tr>
<tr>
<td></td>
<td>Your ear is blocked by earwax</td>
<td>Contact your ENT doctor/physician</td>
</tr>
<tr>
<td></td>
<td>Your hearing may have changed</td>
<td>Contact your hearing care professional</td>
</tr>
<tr>
<td>The hearing aid whistles continuously</td>
<td>Your ear is blocked by earwax</td>
<td>Contact your ENT doctor/physician</td>
</tr>
<tr>
<td></td>
<td>The hearing aid is not correctly placed in your ear canal</td>
<td>Take the hearing aid out and reinsert it</td>
</tr>
<tr>
<td></td>
<td>The hearing aid fits loosely in your ear canal</td>
<td>Contact your hearing care professional</td>
</tr>
<tr>
<td>Problem</td>
<td>Possible cause</td>
<td>Solution</td>
</tr>
<tr>
<td>---------</td>
<td>----------------</td>
<td>----------</td>
</tr>
<tr>
<td>The hearing aid is uncomfortable to wear</td>
<td>The hearing aid is not placed correctly in your ear canal</td>
<td>Consult your hearing care professional on how to place the hearing aid correctly in your ear canal.</td>
</tr>
<tr>
<td></td>
<td>The hearing aid does not fit your ear properly</td>
<td>Contact your hearing care professional</td>
</tr>
<tr>
<td></td>
<td>Your outer ear or ear canal is sore</td>
<td>Contact your hearing care professional</td>
</tr>
<tr>
<td>Your two hearing aids are not working in synchrony</td>
<td>The connection between the hearing aids is lost</td>
<td>Turn the hearing aids off and on again</td>
</tr>
<tr>
<td></td>
<td>The hearing aids do not respond with a corresponding change in volume or program to the DEX</td>
<td>Move the DEX closer to the hearing aids</td>
</tr>
<tr>
<td></td>
<td>The DEX is used beyond the transmission range</td>
<td>Move away from known source of EM interference</td>
</tr>
<tr>
<td></td>
<td>Strong electromagnetic interference in the vicinity</td>
<td></td>
</tr>
<tr>
<td></td>
<td>The DEX and the hearing aids are not matched</td>
<td>Check with hearing care professional to make sure DEX is matched with the hearing aids</td>
</tr>
<tr>
<td>The wearer hears “interrupted” speech (on and off) from the hearing aids or no speech (muted) from the transmitting ear.</td>
<td>The battery in one of the hearing aids has expired</td>
<td>Replace battery in one or both hearing aids</td>
</tr>
<tr>
<td></td>
<td>Strong electromagnetic interference in the vicinity</td>
<td>Move away from known sources of interference</td>
</tr>
</tbody>
</table>
CARING FOR YOUR HEARING AID

The hearing aid is a valuable object and should be treated with care. Here are some things you can do to prolong the life of your hearing aid:

⚠️ CAUTION

• Turn off your hearing aid when it is not in use. Remove the battery if the hearing aid will not be used for several days.

• When the hearing aid is not in use, keep it in its case in a dry location out of reach of children and pets.

• Do not expose the hearing aid to extreme temperatures or high humidity. Make sure to dry the hearing aid thoroughly after heavy perspiration such as that which may occur during intense physical activity, e.g. playing sports.

• Avoid dropping your hearing aid – perform cleaning and battery changes while holding the hearing aid above a soft surface.

• Do not wear your hearing aid while in the shower or swimming, or when using a hair dryer, perfume, hair and body sprays or gels such as suntanning lotions or creams.
WARNINGS

⚠️ WARNING

Hearing aids and batteries can be dangerous if swallowed or used improperly. Swallowing or improper use can result in severe injury or even fatalities. In case of ingestion, contact a physician immediately.

- Keep hearing aids and their parts, accessories and batteries out of reach of children and anyone else who might swallow such items or otherwise cause injury to themselves. Do not change batteries in front of them and do not let them see where you keep your battery supply. Discard used batteries carefully.

- Batteries are very small and can easily be mistaken for pills or the like. Never put a battery or hearing aid in your mouth for any reason as you may risk swallowing it.

- Clean and inspect your hearing aid after use to check that it is intact. If the hearing aid breaks while in the ear canal, contact your hearing care professional immediately. Do not try to remove the parts yourself.
WARNING

• Risk of explosion if battery is replaced by an incorrect type or recharged. Dispose of used batteries according to the instructions.

• Never allow others to wear your hearing aid, as this could cause permanent damage to their hearing.

• When selecting a listening program, please remember that there are situations in which it is particularly important to be able to hear the surrounding sounds (e.g. traffic, warning signals).
WARNING

- The hearing aid is made of modern non-allergenic materials. Nonetheless, in rare cases skin irritation may occur. If you notice skin irritation in or around your ear or ear canal, contact your hearing care professional.

- Please note that when using any type of hearing aid, you must allow regular ventilation of the ear. If the ear is not adequately ventilated, there may be a slightly increased risk of infection or disease in the ear canal. We therefore recommend that you remove the hearing aid from your ear when you go to bed, to allow the ear canal to be ventilated. If possible, you should also remove your hearing aid during the day if there are any periods when you do not need them. Make sure that you clean and inspect your hearing aid as required. If an ear infection or disease occurs, you should seek medical attention and contact your hearing care professional for advice on how to disinfect the hearing aid. Do not under any circumstances use alcohol, chlorine or similar substances for this purpose.

- Regular use of a de-humidifier is recommended to help avoid malfunction of the hearing aid.

- Do not use Widex hearing aids in mines or other areas with explosive gases.
WARNING

• Do not wear your hearing aid during radiation, X-rays, MRIs, CT or other medical treatments and scans. The emissions from these procedures as well as from other types of radiation, such as that in a microwave oven, can damage your hearing aid and the hearing aid can become very hot. Radiation from, for example, room surveillance equipment, burglar alarms and mobile phones is weaker and will not damage the hearing aid, but may create audible interference.
WARNING

Interference with active Implants

• In order to show caution, we advise to follow the guidelines recommended by manufacturers of defibrillators and pacemakers regarding use of mobile phones:

• If you wear an active implantable device keep the Wireless Hearing Aids and Hearing Aid Accessories such as wireless remote controls or communicators at least 15 cm away from the implant.

• If you experience any interference, do not use the hearing aids and contact the manufacturer of the implant. Please note that interference can also be caused by power lines, electrostatic discharge, airport metal detectors etc.

• If you have an active brain implant, please contact the manufacturer of the implant for risk evaluation.

If you have an implantable device, we advise to keep magnets* at least 15 cm away from the implant. (*= can be specified as Autophone magnet, hearing instrument case, magnet in a tool, etc.)
CAUTION

• Your hearing aid has been tested for interference according to international standards. Nevertheless, it is possible that unforeseen interference may occur in the hearing aid due to electromagnetic radiation from other products such as alarm systems, room surveillance equipment and mobile phones.

• Although your hearing aid has been designed to comply with the most stringent international electromagnetic compatibility standards, the possibility cannot be excluded that it may cause interference with other equipment, such as medical devices.

• Never try to open or repair the hearing aid yourself.
ADVICE

NOTE

• The hearing aid will not restore normal hearing and will not prevent or improve a hearing loss resulting from organic conditions. However, the hearing aid can help you to make the best possible use of your remaining hearing ability. You should also bear in mind that it can take time to get used to a new hearing aid and new sounds.

• In most cases, using the hearing aid infrequently will not permit you to gain full benefit from it.

• The use of a hearing aid is only part of hearing habilitation and may need to be supplemented by auditory training and instruction in lipreading.

• The use of hearing aids increases the risk of accumulation of earwax. Contact your physician/ENT doctor if you suspect that a plug of earwax has accumulated in your ear. Earwax may not only reduce your own hearing but also the effect of the hearing aid considerably. It is a good idea to ask your physician to clean your ears a couple of times a year.
Adapting to your hearing aids

Congratulations for taking the first steps toward restoring your communication skills with the purchase of state-of-the-art hearing aids from Widex.

Because many of the sounds you may now hear have not been fully audible without hearing aids, we urge you to take a few minutes to perform the following simple activities in the order listed. Do these first in quiet settings, then try them in noisier surroundings.

**Activity 1:** First, listen to a friend or relative speak to you with your eyes closed and your hearing aids off. Now, put your hearing aids on and continue to listen. Notice the difference? The purpose of this activity is not to hear every word, but just to recognize the difference in amplified speech from a familiar source.

**Activity 2:** Listen to your friend or relative speak to you with your hearing aids on, but with your eyes closed. Now continue to listen with your eyes open. The goal is to demonstrate how helpful it is to receive information from your eyes to supplement your ears.

**Activity 3:** Purchase two copies of today’s newspaper. Ask a friend or relative to read a story aloud while you read along with the same story. Alternatively, read it aloud and listen to your own voice. It is also helpful to watch captioned TV.
• We hear in our brain, not in our ears. It will take your brain some time to fully adapt to the new sounds you are hearing. It is not unusual, for example, to hear certain sounds, such as your own footsteps, or a newspaper rustling, or the refrigerator humming, that people with normal hearing take for granted and thus don’t consciously process. Be patient and allow yourself a few weeks to adapt. Your brain will learn to ignore them if they are not important. Of course, if sounds are too loud or uncomfortable for you, contact your hearing care professional.

• Conversational speech has many redundant cues. Worrying about a word you may have missed will likely lead to additional missed words. Focus on the essence of the conversation. It may help to ask someone you are comfortable with to subtly alert you about the overall topic when listening in groups.

• Before going to a restaurant, call ahead and request a seat away from the kitchen or bar area. Remember that in noisy places, even normal hearing people may struggle to hear.

For more activities, training materials, and helpful communication hints please go to www.widex.com.
REGULATORY INFORMATION

FCC ID: TTY-C4CIC
IC: 5676B-C4CIC

Federal Communications Commission Statement
This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and
(2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE:
This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
— Reorient or relocate the receiving antenna.
— Increase the separation between the equipment and receiver.
— Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
— Consult the dealer or an experienced radio/TV technician for help.
NOTE:
This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.
Changes or modifications to the equipment not expressly approved by Widex could void the user’s authority to operate the equipment.

Industry Canada Statement / Déclaration d’industrie Canada
Under Industry Canada regulations, this radio transmitter may only operate using an antenna of a type and maximum (or lesser) gain approved for the transmitter by Industry Canada.
To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (e.i.r.p.) is not more than that necessary for successful communication.
This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:
(1) this device may not cause interference, and
(2) this device must accept any interference, including interference that may cause undesired operation of the device.
Conformément à la réglementation d’Industrie Canada, le présent émetteur radio peut fonctionner avec une antenne d’un type et d’un gain maximal (ou inférieur) approuvé pour l’émetteur par Industrie Canada.
Dans le but de réduire les risques de brouillage radioélectrique à l’intention des autres utilisateurs, il faut choisir le type d’antenne et son gain de sorte que la puissance isotrope rayonnée équivalente (p.i.r.e.) ne dépasse pas l’intensité nécessaire à l’établissement d’une communication satisfaisante.
Le présent appareil est conforme aux CNR d’Industrie Canada applicables aux appareils radio exempts de licence.
L'exploitation est autorisée aux deux conditions suivantes :
(1) l'appareil ne doit pas produire de brouillage, et
(2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d’en compromettre le fonctionnement.
Hereby, Widex A/S declares that the C4-CIC, C4-CIC-TR, C3-CIC, C3-CIC-TR, C2-CIC, C2-CIC-TR are in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

A copy of the Declaration of Conformity can be found at: http://www.widex.com/doc
Electrical and electronic equipment (EEE) contains materials, components and substances that can be hazardous and present a risk to human health and the environment when waste electrical and electronic equipment (WEEE) is not handled correctly.

Do not dispose of hearing aids, hearing aid accessories and batteries with ordinary household waste.

Hearing aids, batteries and hearing aid accessories should be disposed of at sites intended for waste electrical and electronic equipment, or given to your hearing care professional for safe disposal. Proper disposal helps to protect human health and the environment.
## ADDITIONAL PROGRAM FORMS

**Programs available in your hearing aid:**

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<thead>
<tr>
<th>Program 1:</th>
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### SYMBOLS

Symbols commonly used by Widex A/S in medical device labelling (labels/IFU/etc.)

<table>
<thead>
<tr>
<th>Symbol</th>
<th>Title/Description</th>
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<tbody>
<tr>
<td><img src="Manufacturer.png" alt="Manufacturer" /></td>
<td><strong>Manufacturer</strong>&lt;br&gt;The product is produced by the manufacturer whose name and address are stated next to the symbol. If appropriate, the date of manufacture may also be stated.</td>
</tr>
<tr>
<td><img src="Date_of_manufacture.png" alt="Date of manufacture" /></td>
<td><strong>Date of manufacture</strong>&lt;br&gt;The date when the product was manufactured.</td>
</tr>
<tr>
<td><img src="Use-by_date.png" alt="Use-by date" /></td>
<td><strong>Use-by date</strong>&lt;br&gt;The date after which the product is not to be used.</td>
</tr>
<tr>
<td><img src="Batch_code.png" alt="Batch code" /></td>
<td><strong>Batch code</strong>&lt;br&gt;The product’s batch code (lot or batch identification).</td>
</tr>
<tr>
<td><img src="Catalogue_number.png" alt="Catalogue number" /></td>
<td><strong>Catalogue number</strong>&lt;br&gt;The product’s catalogue (item) number.</td>
</tr>
<tr>
<td><img src="Serial_number.png" alt="Serial number" /></td>
<td><strong>Serial number</strong>&lt;br&gt;The product’s serial number.*</td>
</tr>
<tr>
<td><img src="Keep_away_from_sunlight.png" alt="Keep away from sunlight" /></td>
<td><strong>Keep away from sunlight</strong>&lt;br&gt;The product must be protected from light sources and/or&lt;br&gt;The product must be kept away from heat</td>
</tr>
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| ![umbrella](https://example.com/umbrella.png) | **Keep dry**  
The product must be protected from moisture and/or  
The product must be kept away from rain |
| ![thermometer](https://example.com/thermometer.png) | **Lower limit of temperature**  
The lowest temperature to which the product can be  
safely exposed. |
| ![thermometer](https://example.com/thermometer.png) | **Upper limit of temperature**  
The highest temperature to which the product can be  
safely exposed. |
| ![thermometer](https://example.com/thermometer.png) | **Temperature limits**  
The highest and lowest temperatures to which the prod-  
uct can be safely exposed. |
| ![book](https://example.com/book.png) | **Consult instructions for use**  
The user instructions contain important cautionary infor-  
mation (warnings/precautions) and must be read before  
using the product. |
| ![exclamation](https://example.com/exclamation.png) | **Caution/Warning**  
Text marked with a caution/warning symbol must be  
read before using the product. |
| ![waste](https://example.com/waste.png) | **WEEE mark**  
“Not for general waste”  
When the product is to be discarded, it must be sent to  
a designated collection point for recycling and recovery. |
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| ![CE mark](image) | **CE mark**  
The product is in conformity with the requirements set out in European CE marking directives. |
| ![Alert](image) | **Alert**  
The product is identified by R&TTE Directive 1999/5/EC as an equipment Class 2 product with some restrictions on use in some CE member states. |
| ![C-Tick mark](image) | **C-Tick mark**  
The product complies with EMC and radio spectrum regulatory requirements for products supplied to the Australian or New Zealand market. |
| ![Interference](image) | **Interference**  
Electromagnetic interference may occur in the vicinity of the product. |

*The six- or seven-digit number on the product is the serial number. Serial numbers may not always be preceded by **SN**.*